Tillamook County Transportation District currently provides The Wave Dial-A-Ride transportation service throughout Tillamook County. In 2019-2020, The Wave provided nearly 20,000 trips on Dial-A-Ride—or over 1,600 rides each month.

About 44% of those trips were paid for by another organization (such as Medicaid). The remaining trips are for the general public and are open to anyone. Passengers get curb-to-curb service within 30 minutes of their requested departure time. Advance reservations are recommended, although TCTD will provide same-day service if there is capacity.

There are three Dial-A-Ride fare zones – North, Central, and South County. Most Dial-A-Ride trips are within a single fare zone and 70% of those trips are five miles or less. The fare for trips within each zone is shown below. Trips that cross multiple zones are limited to medical appointments and cost $12.50.

CURRENT SINGLE-ZONE FARES

$4
Regular one-way fare for adults

$2
Older adults over 60 years old; youth under 18 years old; and people with disabilities

Nearly 9 out of 10 (89%) passengers pay the discounted fare for older adults, youth, or people with disabilities.

The Wave has been studying how to revise the Dial-A-Ride fare structure so it can eliminate zones and allow people to travel to jobs, shopping, and other destinations across the County.

General Public Dial-a-Ride Trips within Tillamook County March-December 2018
PROPOSED FARE POLICY UPDATE

The Wave is reaching out to customers to inform them of a proposed change to Dial-A-Ride fares. The Wave proposes to make these changes on **July 1, 2021**.

- The current one-way fares would not change for trips up to 5 miles, but trips would cost an additional $0.50 per mile after the first 5 miles.
- Customers will be able to find out the cost of their trip at the time they reserve it. Sample costs are shown below.
- This change will allow people to travel throughout the County on Dial-A-Ride.
- Trips that are the same length will cost the same amount throughout the County.

The proposed fares are shown below.

<table>
<thead>
<tr>
<th>Category</th>
<th>Current</th>
<th>Proposed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Fare (Adult)</td>
<td>$4 (one zone)</td>
<td>$4 (up to 5 miles) plus 50 cents per additional mile</td>
</tr>
<tr>
<td>Reduced Fare for passengers with a disability, seniors (60 years or older), and youth (13-18)*</td>
<td>$2 (one zone)</td>
<td>$2 (up to 5 miles) plus 50 cents per additional mile</td>
</tr>
</tbody>
</table>

* Reduced fares to be expanded to low-income persons (e.g., Medicaid card holders) in late 2021, after the District develops an eligibility process.

**HOW DO THE WAVE DIAL-A-RIDE FARES COMPARE?**

The Wave provides relatively long trips because of the county size. Among nearby transit providers that provide a similar service and length of trips, Sunset Empire Transit (Clatsop County) charges **$8** for a general public Dial-A-Ride trip up to 10 miles long and **$12** for a trip that is 11-20 miles long.

**WE WANT YOUR FEEDBACK!**

The public can provide input on the proposed changes in several ways.

**Before May 7, 2021:**
- Give your written testimony to your driver and they will deliver it
- Write to us at:  
  Tillamook County Transportation District  
  Attn: Dial-a-Ride Fare Policy Hearing  
  3600 3rd Street, Suite A  
  Tillamook, OR 97141
- Email us at:  
  publichearing@tillamookbus.com

**Attend a Public Hearing:**
- April 22, 2021, 6:00 pm
- May 20, 2021, 6:00 pm

Attend online or by phone. Meeting information can be found at [tillamookbus.com](http://tillamookbus.com).

**Sample One-Way Regular Fares**

<table>
<thead>
<tr>
<th>Existing Zone(s)</th>
<th>From</th>
<th>To</th>
<th>Trip Distance</th>
<th>Current Fare</th>
<th>Proposed Fare*</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>North County</td>
<td>Manzanita</td>
<td>Wheeler</td>
<td>5 miles</td>
<td>$4</td>
<td>$4</td>
<td>0%</td>
</tr>
<tr>
<td>North County</td>
<td>Wheeler</td>
<td>Rockaway</td>
<td>8 miles</td>
<td>$4</td>
<td>$4.50</td>
<td>25%</td>
</tr>
<tr>
<td>North County</td>
<td>Garibaldi</td>
<td>Nehalem</td>
<td>11 miles</td>
<td>$4</td>
<td>$7</td>
<td>75%</td>
</tr>
<tr>
<td>Central County</td>
<td>Bay City</td>
<td>Tillamook (e.g., Fred Meyer)</td>
<td>5 miles</td>
<td>$4</td>
<td>$4</td>
<td>0%</td>
</tr>
<tr>
<td>Central County</td>
<td>Netarts</td>
<td>Tillamook (e.g., Fred Meyer)</td>
<td>8 miles</td>
<td>$4</td>
<td>$5.50</td>
<td>35%</td>
</tr>
<tr>
<td>South County</td>
<td>Pacific City</td>
<td>Cloverdale</td>
<td>4 miles</td>
<td>$4</td>
<td>$4</td>
<td>0%</td>
</tr>
<tr>
<td>South County</td>
<td>Pacific City</td>
<td>Beaver</td>
<td>12 miles</td>
<td>$4</td>
<td>$7.50</td>
<td>88%</td>
</tr>
<tr>
<td>North to Central County**</td>
<td>Garibaldi</td>
<td>Tillamook (e.g., Fred Meyer)</td>
<td>10 miles</td>
<td>$12.50**</td>
<td>$6.50</td>
<td>-48%</td>
</tr>
<tr>
<td>South to Central County**</td>
<td>Tierra del Mar</td>
<td>Tillamook (e.g., Fred Meyer)</td>
<td>21 miles</td>
<td>$12.50**</td>
<td>$12</td>
<td>-4%</td>
</tr>
</tbody>
</table>

* The proposed fare includes a $4 base fare plus a cost of $0.50 per mile for trips over 5 miles. The base fare would be $2 for anyone who is eligible for a reduced fare. **Trips across existing fare zones are currently available for medical appointments only.