



TILLAMOOK COUNTY TRANSPORTATION DISTRICT Dial-a-Ride Fare Policy Update

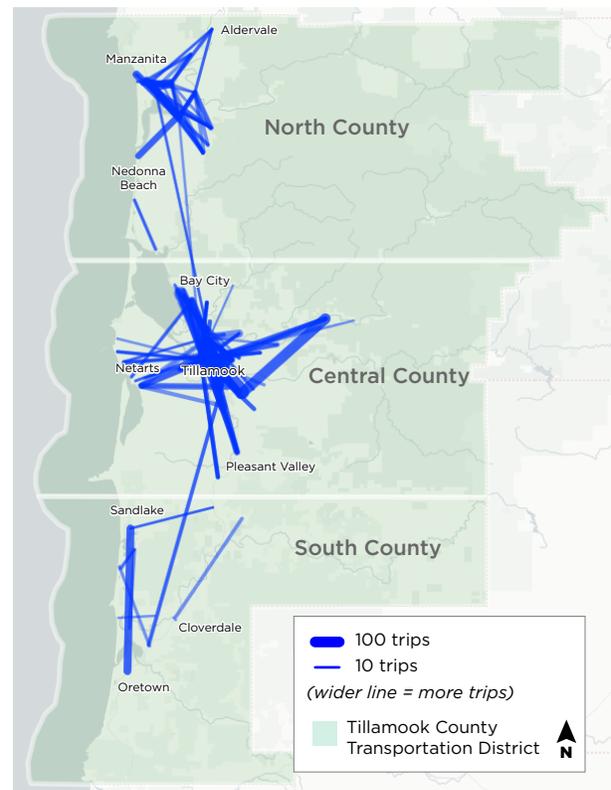
Tillamook County Transportation District currently provides The Wave Dial-A-Ride transportation service throughout Tillamook County. In 2019-2020, The Wave provided nearly 20,000 trips on Dial-A-Ride—or over 1,600 rides each month.

About 44% of those trips were paid for by another organization (such as Medicaid). The remaining trips are for the general public and are open to anyone. Passengers get curb-to-curb service within 30 minutes of their requested departure time. Advance reservations are recommended, although TCTD will provide same-day service if there is capacity.

There are three Dial-A-Ride fare zones – North, Central, and South County. Most Dial-A-Ride trips are within a single fare zone and 70% of those trips are five miles or less. The fare for trips within each zone is shown below. Trips that cross multiple zones are limited to medical appointments and cost \$12.50.

The Wave has been studying how to revise the Dial-A-Ride fare structure so it can eliminate zones and allow people to travel to jobs, shopping, and other destinations across the County.

General Public Dial-a-Ride Trips within Tillamook County
March-December 2018



CURRENT SINGLE-ZONE FARES



Regular one-way fare for adults



Older adults over 60 years old, youth under 18 years old, and people with disabilities



Nearly 9 out of 10 (89%) passengers pay the discounted fare for older adults, youth, or people with disabilities.

PROPOSED FARE POLICY UPDATE

The Wave is reaching out to customers to inform them of a proposed change to Dial-A-Ride fares. The Wave proposes to make these changes on **July 1, 2021**.

- The current one-way fares would not change for trips up to 5 miles, but trips would cost an additional \$0.50 per mile after the first 5 miles.
- Customers will be able to find out the cost of their trip at the time they reserve it. Sample costs are shown below.
- This change will allow people to travel throughout the County on Dial-A-Ride.
- Trips that are the same length will cost the same amount throughout the County.

The proposed fares are shown below.

Category	Current	Proposed
Regular Fare (Adult)	\$4 (one zone)	\$4 (up to 5 miles) plus 50 cents per additional mile
Reduced Fare for passengers with a disability, seniors (60 years or older), and youth (13-18)*	\$2 (one zone)	\$2 (up to 5 miles) plus 50 cents per additional mile

* Reduced fares to be expanded to low-income persons (e.g., Medicaid card holders) in late 2021, after the District develops an eligibility process.

Sample One-Way Regular Fares*

Existing Zone(s)	From	To	Trip Distance	Current Fare	Proposed Fare*	Change
North County	Manzanita	Wheeler	5 miles	\$4	\$4	0%
North County	Wheeler	Rockaway	8 miles	\$4	\$5.50	25%
North County	Garibaldi	Nehalem	11 miles	\$4	\$7	75%
Central County	Bay City	Tillamook (e.g., Fred Meyer)	5 miles	\$4	\$4	0%
Central County	Netarts	Tillamook (e.g., Fred Meyer)	8 miles	\$4	\$5.50	38%
South County	Pacific City	Cloverdale	4 miles	\$4	\$4	0%
South County	Pacific City	Beaver	12 miles	\$4	\$7.50	88%
North to Central County**	Garibaldi	Tillamook (e.g., Fred Meyer)	10 miles	\$12.50**	\$6.50	-48%
South to Central County**	Tierra del Mar	Tillamook (e.g., Fred Meyer)	21 miles	\$12.50**	\$12	-4%

* The proposed fare includes a \$4 base fare plus a cost of \$0.50 per mile for trips over 5 miles. The base fare would be \$2 for anyone who is eligible for a reduced fare. **Trips across existing fare zones are currently available for medical appointments only.

HOW DO THE WAVE DIAL-A-RIDE FARES COMPARE?

The Wave provides relatively long trips because of the county size. Among nearby transit providers that provide a similar service and length of trips, Sunset Empire Transit (Clatsop County) charges **\$8** for a general public Dial-A-Ride trip up to 10 miles long and **\$12** for a trip that is 11-20 miles long.



WE WANT YOUR FEEDBACK!

The public can provide input on the proposed changes in several ways.

Before May 7, 2021:

- Give your written testimony to your driver and they will deliver it
- Write to us at:
Tillamook County Transportation District
Attn: Dial-a-Ride Fare Policy Hearing
3600 3rd Street, Suite A
Tillamook, OR 97141
- Email us at:
publichearing@tillamookbus.com

Attend a Public Hearing:

- April 22, 2021, 6:00 pm
- May 20, 2021, 6:00 pm

Attend online or by phone. Meeting information can be found at tillamookbus.com.